

2021 E-commerce Partnership Programme Invitation

To provide and educate retailers on latest techniques and knowledge of doing Smart Retailing Business, solution/service vendors with related expertise are invited to be **HKRMA E-commerce Partners in 2021**. It is the best opportunity for **Associate Members** to network with our retailers and explore potential clients.

The programme includes a series of e-commerce related activities and initiatives for our retailers. Your contribution is much appreciated. Details are as follows:

Theme and events		Partner involvement	
Q1			
Late Feb	Business Matching (Online Format)	Speakers	
	New Era of Retail - The Revolution of Retail Landscape	(Free to join)	
March	Online Certificate Course 1	Trainer	
		(Free to join)	
April	Online Certificate Course 2	Trainer	
		(Free to join)	
April	2021 Smart Retailing Award – Enrollment	Award Participants	
	Details will be announced in March 2021		
	https://www.programmes.hkrma.org/smart-retailing-awards		
April	Advertorials	Provide advertorials	
		(Free)	

Q2					
May	Business Matching (Physical)	Speakers & Solution Showcase			
	Reinventing Customer Experience in Smart Retail with				
	Solution Showcase	(Free to join)			
June (to be 2021 Hong Kong Retail Summit		Solution Showcase			
announced)		(In form of sponsorship)			
July	Online Certificate Course 3	Trainer			
		(Free to join)			
August	Advertorials	Provide advertorials			
		(Free)			

Q3 & Q4						
August	Business Matching (Physical) Retail 360 - To Grasp the Coming Wave of Smart Retail with Solution Showcase	Speakers & Solution Showcase (Free to join)				
September	Online Certificate Course 4	Trainer (Free to join)				
November	Business Matching (Physical) To Decode and Upgrade Your Retail Horizon with Solution Showcase	Speakers & Solution Showcase (Free to join)				
December	Advertorials	Provide advertorials				

Online Certificate Course

Associate Members with related expertise and knowledge are invited to be our course trainer. Please note to the following rules:

- Themes:
 - 1) Social Media Marketing
 - 2) Data Analysis
 - 3) Artificial Intelligence for Retail Business
 - 4) Omni-channel customer experience
- Associate Members are free to join as course trainers.
- Trainers are expected to share practical knowledge of the related theme.
- Proposed topic is approved according to its content and relevance and subject to HKRMA's final approval.
- Each Certificate Course must be with at least 2 modules in 1.5 hours for each module.
- Product selling is prohibited in class.
- Class size: 10-15 pax

Advertorials

"e-Tailing Newsletter" is an e-newsletter and will be sent to our retailer members and non-member retailers on quarterly basis. Contents will cover success stories, market news, vendors' special offer etc. Vendors are welcomed to provide advertorial for the columns based on the following themes of each quarter. Please note:

- Website page: www.hkrma.org/smart-retailing
- Proposed topic will be approved according to its content and relevance.
- Advertorial should be in both English and Chinese version.
- Product selling is prohibited in the content.
- HKRMA contacts: >6,000

Business Matching

To provide an effective platform for retailers and vendors to expedite business opportunities, business matching activities in form of seminar or conference will be held regularly. The Association will invite Associate Members with related expertise to be speakers of the events. For physical events, booths will be set up at the venue. Vendors may showcase your solutions and explore potential customers by networking with our retailers. Booth application and position are subject to HKRMA's final approval.

Audience size: 70-100 pax

Participation fee: Free of charge

Event details will be sent out in due course.

Business-related Exclusive Offer to HKRMA Members

HKRMA Membership Benefits Programme provides a member-to-member marketing platform for HKRMA Associate Members to promote their products and services by offering exclusive discounts or privileges to other HKRMA members. Associate Members are welcomed to provide exclusive offer to our retailers. The offer would be listed on our website and e-Tailing Newsletter.

Interested parties please return the attached reply slip to:

Ms. Iris Ng Marketing Manager iris.ng@hkrma.org 21799410

2021 E-commerce Partnership Programme <<Reply Slip>>

Please return the attached reply slip to Ms. Iris Ng (Marketing Manager) iris.ng@hkrma.org.

Company name	(English) (Chinese)						
Contact person	(Ms/Mr/Mrs)		Title				
Email	(1110/1111/11110)		Tel				
		•					
Online Certificate Course							
	osed topic and content belo	W:		_			
Theme:	Social Media Mar	Social Media Marketing					
	Data Analysis	Data Analysis					
		Artificial Intelligence for Retail Business					
		stomer experience	ce				
Speaker info:	Name:						
Proposed topic:	Title:	tle:					
<u> </u>							
Brief outline:							
Advertorials	s on Quarterly e-Tailing Ne	wsletter: www.hk	krma.org/smart-retailing				
Please tick intereste	ed topic(s) to be provided						
Social Med	ia Marketing						
Data Analys	sis						
	elligence for Retail Business	3					
Omni-chan	nel customer experience						
Business M	<u>atching</u>						
Please fill in priority the lowest rank):	Please fill in priority of the following events you would like to showcase in 1-5 (1 is the highest rank; 5 is						
	etail - The Revolution of Re	tail Landscape (O	Online)				
2) Reinventing (Customer Experience in Sma	art Retail with Solu	lution Showcase				
(Physical)							
3) 2020 Hong K	ong Retail Summit (Physica	l)					
4) Retail 360 - To Grasp the Coming Wave of Smart Retail with Solution Showcase							
(Physical)							
5) To Decode and Upgrade Your Retail Horizon with Solution Showcase (Physical)							
Business-related Exclusive Offer to HKRMA Members							
Submit your offer: https://www.retailnews.hkrma.org/membership-benefits-recruitment							
		<u> </u>					
Offers will be listed on HKRMA website: https://www.hkrma.org/membership-benefit-programme							

Remarks:

· All products, services and information are directly sold and supplied to customers by each Membership

Benefits Partner who is solely responsible for all related obligations and liabilities.

- · All matters or disputes will be subject to the final decision of the Membership Benefits Partners.
- The HKRMA reserves the right to amend the terms and conditions without prior notice and reject any offer without explanation.